

Colloque HAS

La dynamique patient
innover & mesurer
16 novembre 2016 PARIS

Scientific programme

8.15 – 9.00 a.m. Welcome

9.15 – 9.45 a.m. **Opening addresses**

Agnès Buzyn, Chair of the Board, HAS

Marisol Touraine, Minister for Social Affairs and Health (to be confirmed)

9.45 – 11.15 a.m. **The contribution of consumers in healthcare quality and safety improvement initiatives**

Moderator

Maud Guillaumin, Journalist

Guest speaker

Angela Coulter, Director of Global Initiatives, Informed Medical Decisions Foundation, USA

Involvement of consumers: force for progress in France

Véronique Ghadi, Project Manager, Department for the Improvement of Healthcare Quality and Safety, HAS

American experiences of consumer and patient involvement

Arlene Bierman, Director, Center for Evidence and Practice Improvement, Agency for Healthcare Research and Quality, USA

Patient leader approach to take on board the experience of care

David Mc Nally, Deputy Director, Patient Experience, Directorate of Nursing Care, and **Steve Sharples**, Patient Leader, from the Patient Leaders Expert Advisory Group, NHS England

Montreal model, partnership between patients and health professionals

Marie-Pascale Pomey, Professor, Department of Health Administration, University of Montreal – Advisor to the Institut national d'excellence en santé et services sociaux (National Institute for Excellence in Healthcare and Social Services), Canada

Round table

Arlene Bierman – Angela Coulter – Véronique Ghadi – David Mc Nally – Marie-Pascale Pomey – Steve Sharples

11.15 – 11.30 a.m. Break

Programme

11.30 a.m. – 1 p.m. **From patient experience collecting to shared decision making**

Moderator

Maud Guillaumin

Guest speaker

Angela Coulter

Listening to what the patient says: contribution of qualitative data collection

Martine Bungener, Economist, Sociologist, Emeritus Research Director, CNRS – CERMES3

Quantitative collection of inpatient experiences, the CAHPS Hospital

Survey approach

Arlene Bierman, Director, Center for Evidence and Practice Improvement, Agency for Healthcare Research and Quality, USA

Patient reported outcome measures, experience in a paramedical practice

Philip Van Der Wees, Senior Researcher, Scientific Institute for Quality of Healthcare (IQ healthcare), Radboud University Nijmegen Medical Centre, Netherlands

Shared decision making, experience of Massachusetts General Hospital

Karen Sepucha, Assistant Professor of Medicine, Harvard Medical School, Massachusetts General Hospital, USA

Round table

Arlene Bierman – Martine Bungener – Catherine Cerisey (Vice-Chair, Cancer Contribution Association – Administrator, Europa Donna – member of the patient information commission, HAS) – **Angela Coulter – Catherine Grenier** (Director for the Improvement of Healthcare Quality and Safety, HAS) – **Karen Sepucha – Philip Van Der Wees**

1 – 2.15 p.m. Lunch

2.15 – 3.45 p.m. **The patient perspective in health technology assessment**

Moderator

Maud Guillaumin

Guest speaker

Angela Coulter

Patient contributions

Karen Facey, International Health Policy Consultant

Example of an agency seeking to incorporate various forms of patient perspective

Ken Bond, Director, Patient Engagement and International Affairs, and **Laura Weeks**, Scientific Advisor, Canadian Agency for Drugs & Technologies in Health, Canada (video)

Pilot projects for the measurement of preferences

Irina Cleemput, Senior Health Economist, Belgian Health Care Knowledge Centre, KCE, Belgium

Marion Danner, Research Associate, Institute for Health Economics and Clinical Epidemiology, University Hospital of Cologne, Germany

Round table

Angela Coulter – Irina Cleemput – Marion Danner – Christophe Duguet (Public Affairs Manager, AFM-Téléthon – Member of the Economic Assessment and Public Health Commission, HAS) – **Karen Facey – Catherine Rumeau-Pichon** (Deputy Director of Medical, Economic and Public Health Assessment, HAS)

3.45 – 4.15 p.m. **Conclusion**

Angela Coulter

Registration

Free entry following registration, subject to available seats. Confirmation will be sent by e-mail.

Contact

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Address and transport

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Line 10, station Ségur



Line 28, 87, station Duquesne – Lowendal
Line 82, 92, station Vauban – Hôtel des Invalides



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